

Minimum Age:

Participants must be at least 17 years old, and a Letter of Consent is required before arrival.

Duration:

Volunteer placements are available for 1 to 4 weeks, with the option for customised stays upon inquiry.

Distance from Airport:

Wild Bhiza is located in Chisuma, Victoria Falls, approximately a 35-minute drive from the airport and Victoria Falls City. A Wild Bhiza representative will meet you upon arrival.

The arrival and departure pickup and drop off are included in the program.

Accommodation:

Volunteers will be staying in shared accommodations at the Wild Bhiza stables, Chisuma within a rural village about 25 km east of Victoria Falls, Zimbabwe Accommodations include comfortable 3 rooms for single-bed sharing. with mosquito nets, shared outside shower and toilet, with limited hot water, and small communal areas for socialising and relaxation.

Meals:

During the program, three meals daily will be served Monday through Thursday. Volunteers will be accommodated in a backpacker's lodge in town from Friday to Sunday, with food and beverages at their expense. Breakfasts and lunches will be self-catered, with essential groceries like meat, dairy, vegetables, and dry goods provided. Evenings will feature home-cooked dinners. The water provided is fresh. Coffee, tea, and juice will be supplied, while other soft drinks or alcoholic beverages can be bought separately.

Security:

Safety is paramount. While it's highly unlikely to encounter security issues, exercise caution as you would in any unfamiliar environment. Our projects ensure secure housing within our homestead, and there are staff with first aid training. Your safety is our priority.

Swimming Pool:

We do not have a swimming pool onsite, many of the backpackers lodges at the weekend do have a swimming pools

Valuables:

We ask that volunteers do not keep large amounts of money at the homestead and we recommend that money and passports are kept in the office safe in Victoria Falls town.

Internet:

WiFi is unavailable, but pre-paid SIM cards can be provided at your expense cost US\$2, Vouchers available from \$5. Currently we do not have WiFi onsite or locally in Chisuma.

Victoria Falls Airport:

The airport is about 28km from the program, the most common airlines are Fast jet, Air Zimbabwe, South African Airways, Ethiopian airways, Eurowings and Kenyan Airways. Usual arrival and departure time are between 12:00 – 14:00 and Kenyan Airways also does late afternoon flights too, 18:00.

Weather/Climate:

Volunteers spend a significant amount of time outdoors; refer to (https://www.victoriafalls-guide.net/victoria-falls-weather.html) for preparation.

Currency:

The currency is USD; bring enough cash as there may be shortages in ATMs. VISA and Mastercard cards are accepted at tourist locations. Regrettably, credit/debit cards cannot be utilised on phones in this area.

Spending:

Volunteers typically spend \$60 to \$150 USD per week on various items. Bring small change for transactions.

Dress Code:

Avoid wearing red when in proximity to lions. It is crucial to dress appropriately during project activities. On our reserve projects, female volunteers are expected to adhere to the dress code, wearing shorts or long trousers of appropriate length; miniskirts or hot pants are not permitted. When visiting rural communities, attire should cover shoulders and be no shorter than knee-length.

Qualifications:

Riding experience, enthusiasm, and a love for horses are required.



Donations:

Volunteers are encouraged to bring donations for projects; a wish-list is provided in the Welcome Email. We thank you for your support.

Police Check Background Certificate:

Mandatory for project participation; details are in the Terms and Conditions document.

CARD Payment:

Card payments accepted for extra excursions and activities. Inform your bank about international transactions. Most credit card issuers do not let you pay your bill by phone.

Why do I pay to Volunteer?:

Volunteers contribute time, energy, and funds to cover costs like feeding, housing, and transportation.

How do I apply?

Apply through the website, email, or WhatsApp.

Vaccination requirements?

Kindly consult your personal physician or healthcare provider regarding necessary immunisations or vaccinations.

Our recommendations include Tetanus (recommended), Hepatitis A & B (recommended), Typhoid (recommended), Yellow Fever, and Rabies

Do I need to take Anti-Malaria Medication?

There is a high risk of malaria in Victoria Falls during the wet season when mosquito activity is at its peak, staking anti-malaria medication is strongly advised, while you are visiting one of the seven natural wonders of the world!

Do I need Travel/Medical Cover?

Full medical coverage, including air evacuation and repatriation, is essential. Good travel insurance is advised for unexpected events. Volunteers can take our air and ambulance medical cover with Ace.

This will cover them if they need emergency rescue to hospital, the cost is \$40 per week. Website:www.ace-ambulance.com

How many volunteers can you take at the same time?

We can take 6 volunteers at a time

Distance to nearest city and hospital, how do you deal with accidents and health emergencies?

The nearest city is Victoria Falls and the nearest hospital is the Health Bridge Hospital located about 30km from the program.

We also have ACE Accident and emergency their fleet of intensive care equipped aircraft and helicopter along with our fleet of ground ambulances ensure that the appropriate transport and medical expertise is able to respond.

Volunteering Safety Tips

- Avoid travelling alone, especially at night.
- Ensure that excessive amounts of cash are left in safe boxes, not lying around in plain sight.
- Do not carry excessive amounts of cash on you
- If you are taking a taxi anywhere, make sure you book it in advance through a trusted and reliable driver.
- Avoid wandering down dark streets, even in large groups.
- Be aware and alert at bars. Do not leave your drink unattended at any time. If you drink has been left out of your sight, discard it.
- Do not enter township areas without being accompanied by one of our local staff members.
- Be wary of people who seem too friendly too fast.
- Avoid leaving your personal items like bags or mobile phones unattended.
- Do not share personal information with anyone under any circumstances.
- Save your project manager's number on your phone and make sure to provide us with a copy of your emergency contact person at home.



Clothing:

Lightweight, long-sleeved shirts for non-riding activities

T-shirts and tank tops

Long trousers and shorts (consider convertible pants)

Comfortable walking shoes or hiking boots

Sandals or flip-flops for casual wear

Swimsuit and towel

Hat with a wide brim for sun protection

Lightweight rain jacket or poncho

Sweater or jacket for cooler evenings

Sleepwear

Horse Riding Clothing:

Riding breeches or jodhpurs

Riding boots with a heel/chaps

Riding helmet

Comfortable long-sleeved shirts for riding

Gloves for handling horses

Casual clothing for non-riding activities

Sun hat or cap for sun protection

Lightweight rain jacket or poncho

Sweater or jacket for cooler evenings

Mucking out gloves

Bum bag

Health and Personal Care:

Prescription medications (with copies of prescriptions)

Basic first aid kit (band-aids, antiseptic cream, pain relievers)

Insect repellent containing DEET

Toiletries (toothbrush, toothpaste, shampoo, etc.)

Personal hygiene products (feminine hygiene, etc.)

Sunblock

Medical Supplies:

Prescription eyeglasses or contact lenses

Malaria prophylaxis (if applicable)

First aid kit with basic supplies like plasters, headache pills, and antihistamine/hay fever tablets.

Travel Essentials:

Passport and copies of important documents*

Visa*

Travel insurance details*

Vaccination certificates*

Money belt or neck pouch for valuables

Travel adapter for electronic devices. British square 3-pin sockets in

Zimbabwe.

Camera and accessories

Portable charger/power bank

Lightweight daypack for excursions

Lightweight towel

*Consider storing pictures of these documents on your smartphone.

Miscellaneous:

Carry spending money in US dollars, preferably in small denomination notes.

Credit Card. (Most places do not accept credit cards on Mobile Phones)

Water bottle

Ziplock bags for organising and protecting items

Multi-tool or Swiss Army knife

Flashlight or headlamp with extra batteries

Binoculars for wildlife viewing

Journal and pen

Travel pillow and earplugs

Guidebooks and maps

Daypack – to carry fleece, personal medical kit, camera, sunscreen, and water bottle.



Visa requirements for US, Canada, Australia, Europe

Upon arrival in Zimbabwe, you must present an invitation letter (sent to you before your arrival), your passport, and sufficient funds to cover your visa. The recommended visa type is a 30-day Business Visa, indicated by the stamp "BV30D" in your passport. Ensure the stamp does not read 'HV,' as this may indicate an erroneous holiday visa, and you should request a correction from immigration.

If you intend to return to Zimbabwe within your travel itinerary, like booking a Chobe Day Trip to Botswana, we highly advise acquiring either a Double Entry visa or the KAZA visa at the Port of Entry.

Possessing a visa in advance significantly minimizes the clearance time at Immigration ports. Additionally, for guests with pre-purchased visas, it is recommended to carry a hard copy of their visa approval during immigration procedures to facilitate a quicker process.

Visa payments are accepted in cash by the immigration officer processing your visa. Current visa prices for Zimbabwe are as follows:

American

US\$30 Single Entry US\$45 Double Entry

Canadian

US\$75 Single Entry Not available

British and Irish

US\$55 Single Entry
US\$70 Double Entry

EU Countries

US\$30 Single Entry US\$45 Double Entry

Australian/New Zealand

US\$30 Single Entry US\$45 Double Entry Note that Double Entry visas are not issued for Canadian passport holders, so purchase an additional single-entry visa if planning excursions to Zambia or Botswana.

For extended stays exceeding four weeks, apply for a Temporary Employment Permit (TEP) before your visa expires, with a cost of US\$500. Our staff will assist you in the application process. To apply for a TEP, prepare the following documents:

- 6 passport-sized photographs (35mm x 45mm)
- 3 copies of your passport
- 3 copies of your resume/CV
- 3 copies of your qualification certificates
- 3 copies of your police background check

Additional required paperwork will be provided. Present these documents, along with an application letter, to immigration.

For the TEP application, you'll need to pay an additional US\$70–US\$100 for a consultation and chest X-ray at a local clinic.

This is necessary for Tuberculosis screening, and a team member will accompany you. If you prefer having the X-ray done in your home country, bring the results, ensuring they are clear for Tuberculosis screening. The on-site team will provide support throughout the paperwork and procedures.

























